



EMPOWERING COMPASSIONATE CARE

CREATED BY HOSPICE EXPERTS FOR HOSPICE PROFESSIONALS



SOFTWARE | SERVICES | SOLUTIONS



ELECTRONIC MEDICAL RECORDS

- » Hospice
- » Home Health
- » Home Care



MOBILE SOLUTIONS

- » Mobile apps for iOS and Android
- » Seamless experience on any device
- » Document care offline



PATIENT ENGAGEMENT

- » Fully integrated CAHPS solution
- » Competitor star rating analysis
- » Benchmarking and analytics tools



REVENUE CYCLE MANAGEMENT

- » Bill any insurance payer electronically
- » Get paid faster with real-time claims processing
- » Daily real-time claims status reports



REGULATORY COMPLIANCE

- » Proactive regulatory updates
- » In-house experts ensure compliance
- » Educational resources available on-demand

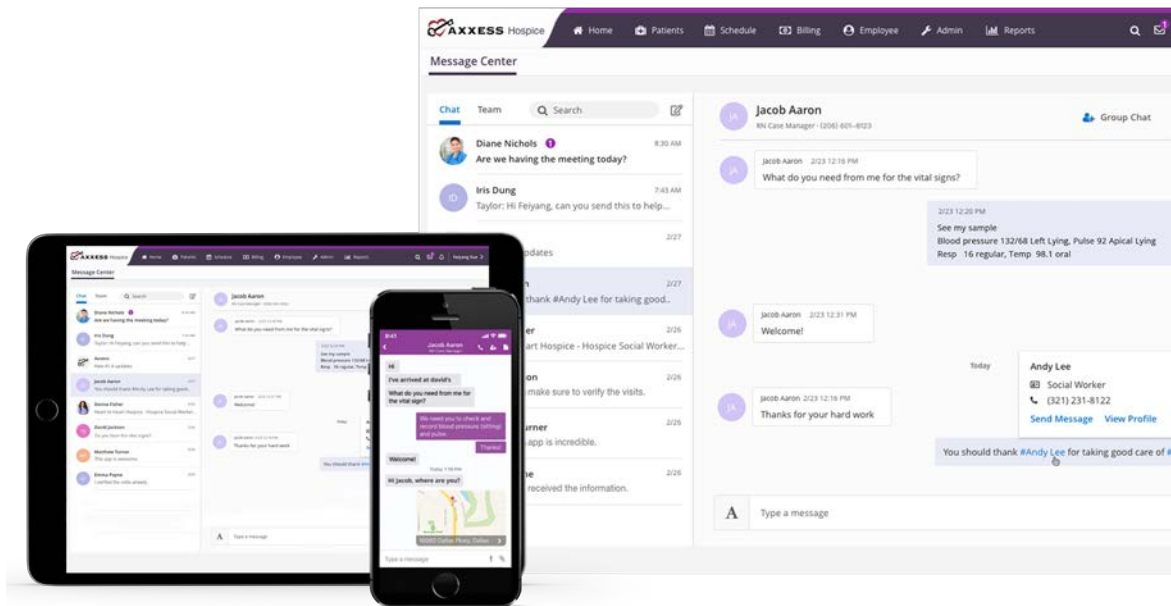
OUR STORY



Axxess is the leading home healthcare technology solutions provider. Our complete suite of easy-to-use, innovative software solutions is developed with clinical intelligence to empower hospice, home health and home care providers to grow business while making lives better.

- ▶ IMPROVE QUALITY OF LIFE
- ▶ INCREASE REVENUE
- ▶ DECREASE COST
- ▶ STREAMLINE OPERATIONS
- ▶ ENSURE COMPLIANCE

A LEADER IN INNOVATION



- » First software vendor approved by the Centers for Medicare and Medicaid Services to provide CAHPS surveys
- » First software vendor to custom build a complete hospice solution by hospice experts for hospice professionals
- » First mobile apps for iOS and Android to complete mobile documentation
- » First to deliver mobile electronic visit verification to ensure regulatory compliance

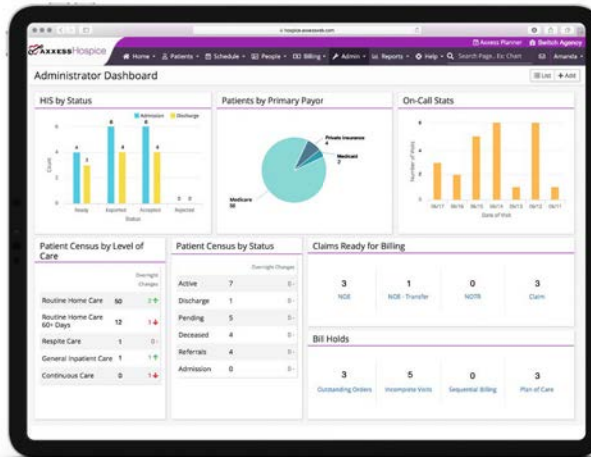
EMPOWERING COMPASSIONATE CARE



Our intuitive solution was created by hospice experts who understand the needs of hospice professionals and patients. Developed as an easy-to-use, all-inclusive system, Axxess Hospice significantly reduces the amount of time spent on paperwork, scheduling and claim submissions.

Axxess Hospice is an innovative solution that helps you ensure compliance and maximize efficiency so you deliver the greatest comfort to your patients.

- ▶ CUSTOMIZED DASHBOARDS
- ▶ EASY COLLABORATION
- ▶ CONVENIENT MESSAGING
- ▶ REAL-TIME BILLING

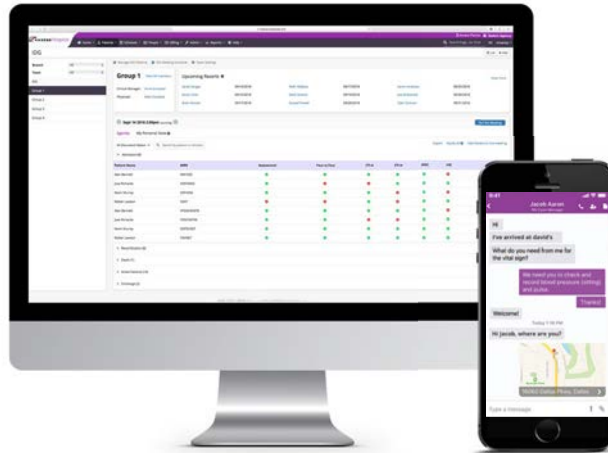


CUSTOMIZED DASHBOARDS AND REPORTING

Full transparency into your organization's operations, including daily tasks, recertifications, patient census and billing insights.

- ▶ Streamline operations with insight into daily tasks by discipline.
- ▶ View and manage visits to ensure care meets patient needs and follows physician orders.
- ▶ Monitor your organization's day-to-day business through intuitive dashboards with drill-down functionality.

HOSPICE



CONVENIENT MESSAGING

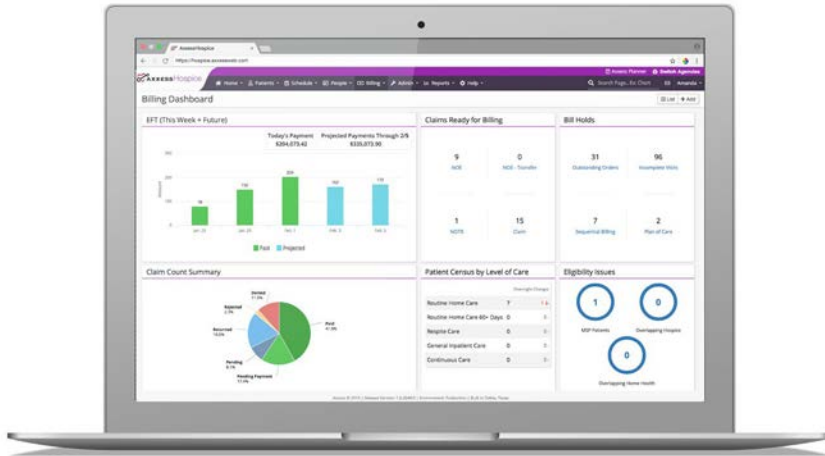
The Message Center facilitates easy communication among care team members.

- ▶ HIPAA-compliant chat feature.
- ▶ Urgent messages include alerts to help you provide timely care.
- ▶ Easily find shared files to save time and money.

EASY COLLABORATION

The IDG (Interdisciplinary Group) Center enables agencies to manage the IDG process seamlessly.

- ▶ IDG notes flow from visit to visit, keeping activity seamless.
- ▶ Unlimited users can be logged in at once for optimal productivity.
- ▶ Intuitive IDG Prep Report facilitates compliance through auditing, scheduling, uploading, and messaging from one screen.

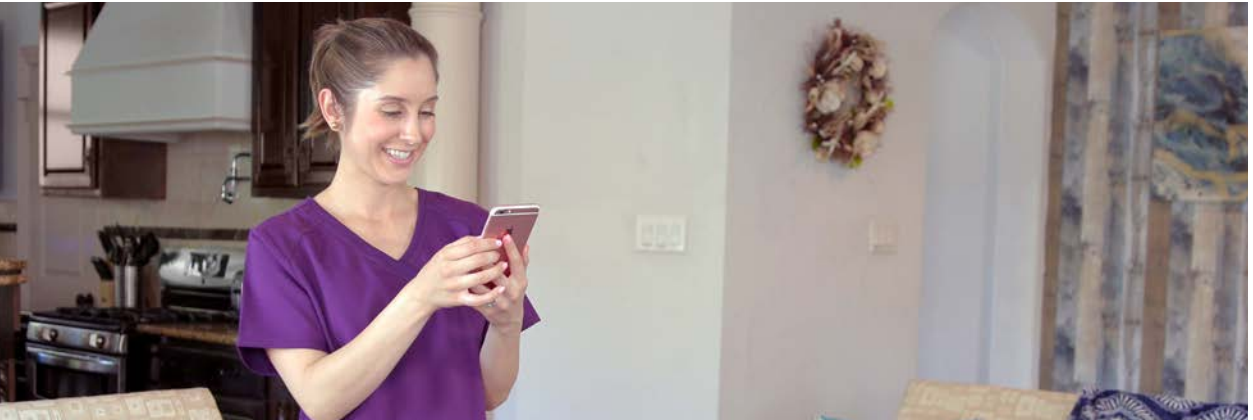


REAL-TIME BILLING INSIGHTS

The Billing Dashboard enables you to easily and efficiently bill and get paid for the services you provide.

- ▶ Track and submit the Notices of Election (NOEs) automatically through our direct connection to Medicare's DDE system.
- ▶ Submit claims quickly and seamlessly with color-coding to easily identify when documentation is pending, uploaded, ready for review, and completed.

MOBILE SOLUTIONS



AXXESS MOBILE

Our industry-leading mobile apps are easy-to-use solutions that put patient care in the palm of your hand.



**Mobile app for
iOS and Android**

- » Real-time access to patient charts
- » HIPAA-compliant messaging system
- » Secure two-step authentication at sign-in
- » View schedules in real time



AXXESS-IBLE ANYTIME, ANYWHERE

Axxess has the only Electronic Visit Verification (EVV) solution that operates on both iOS and Android devices to ensure compliance by verifying visits at the point of care.

FREE DOWNLOAD



- » Schedule and track visits remotely from anywhere
- » Document time in and time out
- » Ability to work offline without internet connection
- » Compliant with the 21st Century Cures Act

REVENUE CYCLE MANAGEMENT

Get Paid More, Get Paid Faster by All Payers



- ▶ Bill any insurance payer electronically
- ▶ Submit, track, adjust and update claims
- ▶ Increase your clean claims with our rules engine
- ▶ Reconcile and post payments and adjustments
- ▶ Improve cash flow and get paid faster



The turnaround time of submitting claims and getting paid is significantly faster than it was prior to us joining Axxess.

Jessica Busby, President /CEO

Restoring Function HHC, LLC





REVENUE CYCLE MANAGEMENT

Focus on Patient Care, Maximize Reimbursements



Axxess Revenue Services has processed more than \$14 billion in claims. We leverage our deep expertise and proprietary technology to ensure you maximize revenue and get paid faster by all payers.

Increase Revenue

↑ 12%

Get Paid Faster

↑ 33%

Reduce Overhead

↓ 5%



► GROW REVENUE

► GET PAID FASTER BY ALL PAYERS

REVENUE CYCLE MANAGEMENT

Streamline Operations, Decrease Cost and Increase Revenue



AxxessDDE is a revenue cycle management solution built with artificial intelligence capabilities to help healthcare organizations efficiently manage all aspects of Medicare billing with real-time automated claims processing to grow revenue, get paid faster and focus more on patient care.

FEATURES

- ▶ Daily claims status reports
- ▶ Manage all claims from one simple, intuitive and intelligent dashboard
- ▶ Real-time individual or automated batch eligibility checks
- ▶ Automated claim corrections platform ensures faster reimbursement

“Medicare won’t alert you electronically like AxxessDDE will and you’ll be able to stay on top of your business.”

Dr. David Cook, President / CEO



GROW REVENUE

- ▶ Bill Medicare electronically
- ▶ Submit, track, adjust and update claims successfully
- ▶ Fully integrated, powerful reporting dashboards to monitor operations

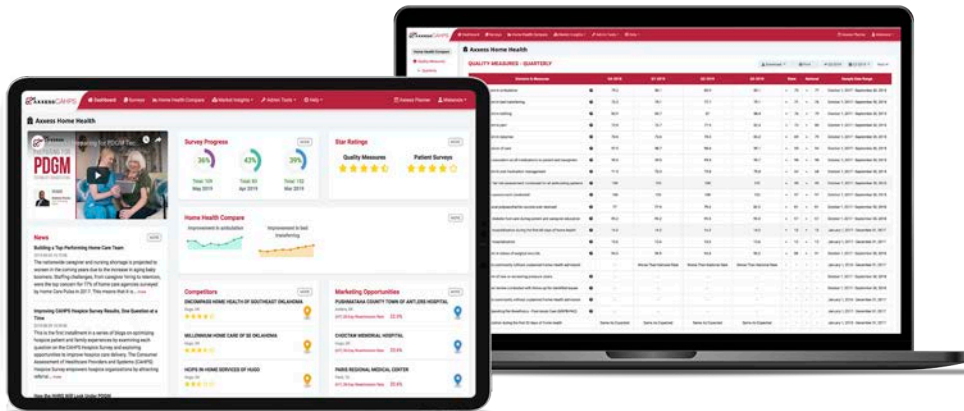
IMPROVE CASH FLOW

- ▶ Protect your revenue and prevent duplicate claim submissions
- ▶ Real-time access to billing, claim and payment statuses
- ▶ Reconcile and post payments and adjustments

PROTECT YOUR REVENUE

- ▶ Automated Medicare eligibility verification
- ▶ Process, track and fix claims in real time
- ▶ Easy-to-read root cause analysis

PATIENT ENGAGEMENT



AxcessCAHPS empowers hospice organizations with a complete patient engagement solution to grow business and improve quality of life.

Axcess is the first software provider approved by the Centers for Medicare and Medicaid Services to perform CAHPS surveys.

Engage Patients, Improve Quality of Life



Improve the quality of care you provide and grow your business with deeper insights from data-driven research, analytics and benchmarking.

IMPROVE QUALITY OF CARE

- ▶ Monitor survey data in real time
- ▶ Embedded resources to educate staff
- ▶ Readily identify quality improvement areas

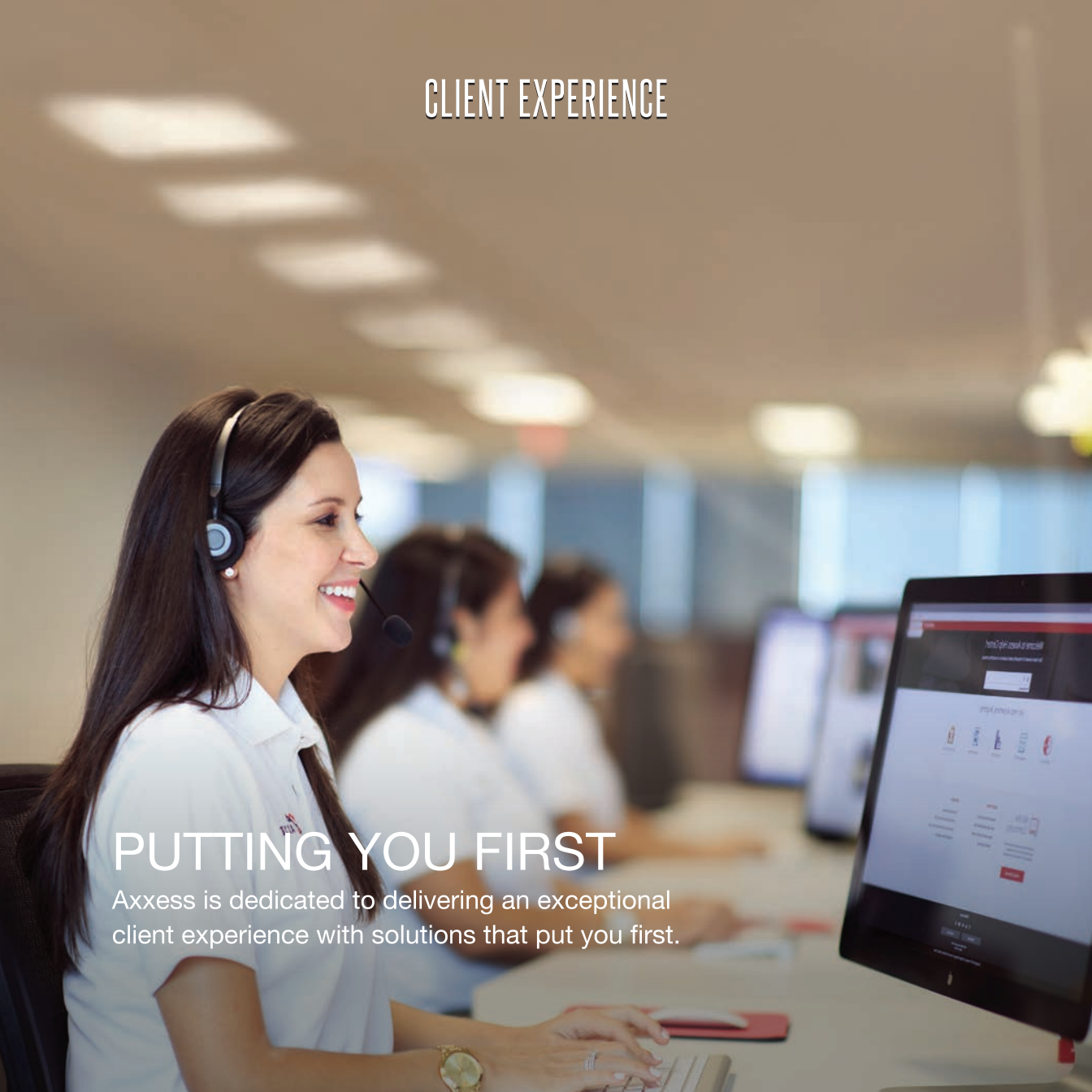
GROW YOUR BUSINESS

- ▶ Increase referrals with improved CAHPS scores
- ▶ Market insight into competitor performance
- ▶ Seamless integration with Axxess Hospice

CLIENT EXPERIENCE

PUTTING YOU FIRST

Axxess is dedicated to delivering an exceptional client experience with solutions that put you first.

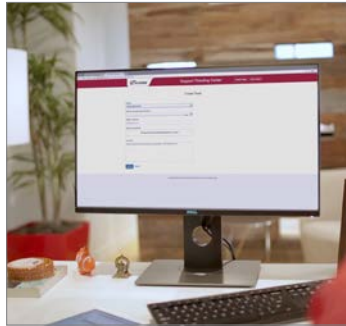


CLIENT EXPERIENCE



HELP CENTER

Online source for on-demand training, webinars, frequently asked questions, and community support available anytime, anywhere.



SUPPORT TICKETING CENTER

Directly connect and engage with our support experts for help, request feature enhancements and track progress in real time.



THOUGHT LEADERSHIP

Workshops, Lunch and Learns, blogs, white papers and newsletters keep you informed about the industry and new regulations.

THE AXCESS WAY



A Culture of Excellence

While Axxessians come from 40 countries, we share several common traits that drive our success. Our people are smart, helpful and innovative. Our company thrives because our collaborative culture empowers us to put our clients first.

Our talented team lives our guiding principles of integrity, compliance, value creation, entrepreneurship, client focus, innovation, knowledge, change, humility, respect and fulfillment. It's no secret why we have won numerous 'Best Places to Work' awards.

THE AXCESS WAY



FOR OUR CLIENTS

Treating them with respect and professionalism.



FOR OUR PARTNERS

Growing relationships built on trust to ensure success.



FOR OUR COMMUNITY

Giving our time and resources to put care into action.

NOTES

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